

Re-opening safety measures: Driving Range

Great news! Following the announcement of the Prime Minister, Boris Johnson, earlier this week, we are delighted to confirm that we will re-open the Liverpool Golf Driving Range on Monday 18th May from 8am.

Nothing is more important than the health and safety of our customers and staff. We have developed the following guidelines for the driving range, to ensure everyone can feel comfortable when they visit:

Safety Measures

- 1: Social Distancing: Please always stay 2m apart from other customers and staff. We have added additional zoning markings at specific points outside and inside the range to help you adhere to this.
2. Customers will be assigned a numbered bay at reception.
- 3: Equipment: All contact surfaces around the range will be regularly cleaned and disinfected. Please take responsibility for your own equipment and do not share with others.
- 4: Personal hygiene: There is hand sanitizer at reception and by the ball machines. We will also provide disinfectant wipes for your use. Please do not visit if you have any concerning symptoms.
- 5: Protective Equipment: Wearing your own face mask is optional and welcomed.
- 6: Staff safety: For extra protection, our reception team will be stationed behind a Perspex screen.
- 7: Stay in the bay: Our Bays are 3m apart and should be used by individuals or family members. Please do not venture outside your bay unless leaving the venue. The tables and bar chairs at each individual bay are not to be used in any circumstances until further notice.
- 8 American Golf shop will not be open as not currently exempt under Government essential retail. Following all guidelines they will re-open as soon as Government advice permits.
- 9: Enforcing the rules: We want all customers to enjoy their visit, have fun and feel safe. So, we insist for everyone's protection that our social distancing and personal hygiene rules are followed by everyone.
- 10: Payment: Use of debit cards is encouraged however we also take cash.
11. **Patience** - Your support and cooperation is vital to our safe re-opening please be prepared for things to maybe take a little longer than usual at peak times so we can

ensure your safety - at these times we may need to restrict length of bay time to 45 minutes and or 70 ball baskets. **We are opening normal hours to stagger arrival times and factor in extra time for cleaning /disinfecting. We kindly ask you not to loiter near reception or walkway areas, please arrive and leave as promptly as possible.**

12. **Coaching** -We are currently preparing in line with the PGA, England Golf and Government guidelines to deliver individual lessons in the safest way possible and best practice. We hope to reopen for individual lessons around 20th, However our priority is to honour our C-19 cancelled appointments and take bookings thereafter. We aim to keep you updated via social media etc. All tuition gift voucher dates will be extended to year end so no immediate panic required.

13 Please note there will be **no club hire** until further notice to prevent any cross contamination.

We promise to keep you fully posted on any changes to the above, in line with further advice from the government. If you are feeling anxious about coming to the range or have any questions please email info@liverpoolgolfcentre.co.uk

In the meantime, come and hit some balls!